Introducing Change Healthcare Enterprise Viewer - New Universal Medical Image Viewer for Radiology / Cardiology PACS

Main Line Health has launched Change Healthcare Enterprise Viewer (CHEV), a universal medical image viewer for both radiology and cardiology images. CHEV enables clinicians to quickly access diagnostic quality images from any location, on any device, in real time.

All clinicians will be able to access CHEV in a variety of ways.
1. **From Epic Hyperspace:** Clicking the image link in any radiology or cardiology report will launch CHEV. This will work whether you are logged into Epic on site or remotely through Phone Factor
2. **From Haiku / Canto:** Click the image link for the respective study result
3. **From the Web:** You can go to the link directly by visiting: https://eviewer.mlhs.org and looking up the appropriate patient or study.
4. **From your desktop:** If you are on a MLH workstation, you will find an icon on your desktop (see picture of icon at top of email)
5. **From the intranet:** Under Clinical Applications → Enterprise PACS → CHC Enterprise PACS Viewer
6. **From Citrix:** You can log into Citrix at https://access.mlhs.org/vpn/index.html and there you will find a link to CHEV. (please note, you will be prompted for multifactor authentication when you log into Citrix and when you launch CHEV).

Common questions

Is Change Healthcare Enterprise Viewer easy to use?
CHEV is intuitive to use. If additional information is needed there is an embedded help area within the application that includes short training videos. In addition, training guides are available on the MLH Home Page – Clinical Applications – Enterprise PACS or on the Physicians Internet page under "Frequently Used Links".

Can I view dynamic images (Ultrasound / Echocardiograms)?
Yes. CHEV allows the review of dynamic images.

Are there any image review tools available with CHEV?
Yes. There is a full array of image review tools in CHEV

Can I view PACS images on my mobile device?
Yes. Clinicians can log into the CHEV web site (https://eviewer.mlhs.org) and view images on their mobile device. CHEV is directly accessible from the reports in Haiku / Canto.

Will CHEV replace Cardiologist/Radiologist reading workflow in McKesson PACS?
No. CHEV is not intended for final reads and will not replace Change Healthcare/McKesson PACS workflows. CHEV is meant to be a universal viewer for all clinicians.

If you any questions on this effort, please call the IS Service Desk at 484-596-HELP (596-4357) or HelpDesk@mlhs.org.